



**ALL WEST AVIATION SERVICES, INC.**  
[www.hawkerparts.com](http://www.hawkerparts.com)

## **Website Usage and Privacy Policy**

Thank you for visiting us on-line and for using the [www.hawkerparts.com](http://www.hawkerparts.com) web site. This site is owned and operated by All West Aviation Services, Inc., 133 E. 50<sup>th</sup> Street, Garden City, ID 83714, herein after called "All West". We hope you will find our web site to be a valuable and time saving resource to use in conjunction with supporting your fleet of one or more Hawker Business Jets.

We respect your right to privacy, and we are committed to protecting your personal information. This document outlines how we obtain, use, and protect your personal information at [www.hawkerparts.com](http://www.hawkerparts.com), and other affiliated sites within our domain.

We reserve the right to modify the Policy at any time. In the event that we make a modification, we will change the revision date at the bottom of this page.

### **We collect your personal and business information when you:**

- complete a log-on profile
- conduct business transactions with All West

In addition to your personally identifiable information, we may collect other data that you enter or modify on our web site, such as products, categories, selections, etc.

### **How we use the information:**

We may track your activity while visiting our site in order to improve our service; to offer products or services that may be of value to you; and to identify site abuse or misuse.

We will collect anonymous statistical information related to your on-line usage. This information may be shared with business partners in order to improve service or to market products. This information does not personally identify you.

### **How information is stored:**

We use the latest encryption technology to store your personal data and order history in a secure operating environment that is not available to the public.

Your personal information is only accessible by you, selected company employees, and our web service contractor. These parties are trusted members of our team and are

under legal contract not to disclose the information they come into contact with, including customer data, order history, etc.

### **There are two ways to create a myhawkerparts profile:**

1. You may respond to an invitation to subscribe. In this case, we will send you an e-mail containing a temporary password, along with the information we already have on file for you and your company. We will ask that you provide any necessary corrections. Once your information is verified by you, you will have the option of creating your permanent password, or of having one assigned to you by us. Your user name will always be your e-mail address.
2. You may log onto [www.hawkerparts.com](http://www.hawkerparts.com) and complete an on-line profile. If you choose this option, your request will be reviewed and your password will be sent to the e-mail address provided.

All West and [www.hawkerparts.com](http://www.hawkerparts.com) will ask you to provide information such as name, company, address, phone number, e-mail address, freight account, and credit card number, in order to conduct transactions, and to take advantage of product promotions on our web site. You may view and edit your profile anytime by accessing the web site and signing into your profile.

When you create your profile, you will be provided with the opportunity to subscribe to periodic e-mail notices which may include special offers, announcements, and other valuable information. By subscribing, you authorize All West to send e-mail communications that we think may be of interest to you. You may unsubscribe at any time by accessing the web site and signing into your myhawkerparts account. However, you may not delete required fields.

### **Cookies and tags:**

We utilize cookies which are stored on the computer that you use to visit our web site. The cookies help you to obtain information you have requested and to personalize your experience during each visit. Our cookie contains, among other things, your personally identifiable information, such as e-mail address and name. We recommend that you delete the hawkerparts.com cookie as soon as you have finished your business on our web site, if you are using a shared computer (i.e., hotel, library, internet café, etc.).

### **Security & disclosure to third parties:**

Although your privacy is of utmost importance, “absolute” security does not exist on the internet. Unauthorized parties may unlawfully intercept or access transmissions or private communications. In the unlikely event we need to investigate such problems, we can (and you authorize us to do so) disclose your personal information to private entities, law enforcement, or other government officials as we, in our sole discretion, believe necessary or appropriate. Otherwise, we will not knowingly share information

provided by you with anyone except as disclosed herein, or as required or permitted by applicable laws.

### **Children's Privacy:**

Our web site is not intended for use by children. We do not knowingly market to or solicit information from children.

### **Your Responsibility Regarding the Use of Our Website:**

Your use of our web site indicates your acceptance of the terms in this Policy, including any revisions posted on [www.hawkerparts.com](http://www.hawkerparts.com). Further, you are solely responsible for visiting the web site periodically to check for updates.

If you do not accept any of the terms in our Policy, please contact our sales department via phone to conduct business with All West, and refrain from using the web site.

Although any person may search our web site to check availability, only those who complete a log-on profile and supply us with personally identifiable information may conduct business with us on-line.

It is your responsibility to use the site for the purpose in which it is intended. For example, the site is intended to provide a convenient method for locating and purchasing parts for Hawker Business Jets. Further, it is our intention that the site should be used by individuals and companies whose mission is to support and/or operate Hawker Business Jets.

United States law prohibits the forwarding of any civil aircraft part to sanctioned or embargoed countries or territories. Products purchased from this web site are not to be used in conjunction with any illegal activity, or more specifically, to support terrorism. All West will only ship to parties which have been accurately identified, and that reside in approved countries or territories. All West will report any suspicious activity to all appropriate Federal Authorities.

### **Who may have access to our site:**

We invite everyone in the "Hawker Community" to check out the site and use it to shop for Hawker parts. Feel free to log on anytime to check availability and make purchases. Any negligence or misuse of the site and/or information contained within will result in immediate termination of access privileges however. One example of misuse would be to log onto the site and proceed into the shopping area only to determine our sales prices; then to exit the site without making a purchase. This type of activity is easy to isolate.

**It is your sole responsibility to protect your user name and password:**

All West will not be responsible for any lost, stolen, or disclosed user name or password, or any transactions conducted or data disclosed as a result of your failure to protect this information. All West Aviation will **NEVER** ask you for your password via e-mail, telephone, or mail. The only time you will be asked by us for your user/pass information is at the sign-on prompt from within our web site.

**How to contact us:**

If you have questions or concerns about this Policy or its implementation you may e-mail us at [info@hawkerparts.com](mailto:info@hawkerparts.com), or write to us at:

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